# **Mission**

The Davidson County Election Commission will conduct fair, honest and efficient elections at the federal, state and local level for the eligible citizens of Davidson County.

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### **Strategic Goals**

By end of 2014, the Davidson County Election Commission website will be revamped with a specific focus for each audience within a more user-friendly, secure format that is comparable with other Metroweb-sites in terms of user interaction and confidence as evidenced by:

60% of Poll Official applications for employment will be processed online.

100% of Web-based inquires will be responded to in a timely manner.

By November 2014, The Davidson County Election Commission will continue to refine programs and procedures to insure that the database of registered voters consists of only those who are currently eligible to vote in Davidson County as evidenced by:

100% of voter registration in digital format and will match the "paper card" files.

100% of voter registration reports will be clear and concise.

By the end of November 2014 election, the Davidson County Election Commission will have fully manned, competently trained poll officials and all necessary equipment and supplies at all polling locations as evidenced by:

100% of Election day polling places having electronic poll books containing the voter database competently trained operators to facilitate the check-in, process, and other required procedural changes.

100% of Poll Officials are at their precinct locations no later than 6 am in order to be ready to open the polling location by 7 am.

80% of Poll Officials retained through more than one election cycle.

## **Administrative Line of Business**

The purpose of the Administrative Line of Business is to provide support services to the department so they can efficiently and effectively deliver results for customers.

## **Non-allocated Financial Transactions**

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

### **Election Line of Business**

The purpose of the Election Line of Business is to provide accurate and timely election preparation, information, results and services to the general public so they can have confidence in the election process.

### **Election Procedures Program**

The purpose of the Election Procedures Program is to provide election services to registered voters of Davidson County so they can have the necessary tools and materials to vote.

### **Result Measures**

Percentage of applications for ballot that do not result in a change of address vote being cast

### **Output Measures**

Number of applications for ballot processed without a change of address being necessary

#### **Demand Measures**

Number of applications for ballot demanded

### **Register to Vote Program**

The purpose of the Register to Vote Program is to provide voter registration services to Davidson County residents so they can register to vote.

### **Result Measures**

Percentage of customers who are registered to vote as Active

### **Output Measures**

Number of registered Active

### **Demand Measures**

Number of active and inactive registered voters